

STATEMENT

NAME:	XXXXXXXXXX
ADDRESS:	
OCCUPATION:	
TELEPHONE:	

1. My name is ~~XXXXXXXXXX~~ and my address and contact details are known to Mr ~~XXXX~~ ~~XXXXXXXXXX~~.
2. In September 1995 I commenced employment with Telecom Australia which later changed its business name to the Telstra Corporation. I was originally employed as an Investigator attached to the Special Services Unit within Telecom Investigations which was later to become Telstra Protective Services. Over the next twelve years I was promoted to the roles of Senior Investigator and then Principal Investigator.
3. My duties over the years included initiating and conducting investigations involving all types of fraudulent activity against Telecom/Telstra as well as the unlawful use of the Telephone network. I was also very heavily involving in assisting Law Enforcement Agencies such as the Victorian, NSW and Queensland Police Task forces set up to investigate SP Bookmaking throughout those states which involved the use of Telephone Landlines as well as the Mobile phone network.
4. In April 1997 Telstra was downsizing its staff and offering redundancy packages. I applied and was granted a package leaving the company after completing just short of twelve years service.
5. After leaving Telstra, I am not sure of actual dates but it was either late 1997 or early 1998, I received a call from a person who I know as ~~XXXXXXXXXX~~. ~~XXXX~~ was working as a ~~XXXXXXXXXX~~ Victoria Police Fraud Squad, St. Kilda Road, Melbourne. I can recall that at the time, ~~XXXX~~ was investigating criminal behaviour allegations directed against Telstra. The allegations, which related to 'Perverting the Course of Justice', were initiated by a group of complainants who called themselves Casualties of Telstra (COT Cases).

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6. At the time when [REDACTED] called me, I had left Telstra. He called me and asked me to meet him at his private address in [REDACTED], Victoria. He told me at the time that he was reading reports submitted by Telstra that related to his investigation. He had trouble deciphering the acronyms, abbreviations etc. that were in the report. He knew of my background as an investigator with Telstra and that I could assist him.
 7. I attended at his house in [REDACTED]. It was either on a Saturday or a Sunday. I can remember that it was on a weekend.
 8. When I got there and during general talk, he stated that he believed that his phones were being 'bugged'. He seemed to be quite distressed at the time. He said that his phone was making clicking noises, the same noises that were occurring on the phones at the Fraud Squad.
 9. I said to him that we should do a quick drive around to find out where the nearest pillar or telephone line pit was to his home because if what he was telling me, was true, it was possible that his telephone line could be being tapped from that location and his telephone conversations monitored. He told me that he thought there was pillar down on a corner about two hundred (200) metres away. We left together and when we got to the corner, a plain van was present and a male person was replacing the cover to the pillar. The male then got into his van and left.
 10. We then drove to the main exchange in Sydney Road, Brunswick. There were two other vehicles at the exchange as well as the same van. These vehicles were in behind the exchange compound and were not marked with the company logo which indicated that they were not technician's vehicles.
 11. It was unusual to have any vehicles at exchanges on weekends unless there was repair work being conducted by technical crews, but as I said all these vehicles were ^{not} marked with the Telstra logo.
 12. From what I observed on this day, and applying the knowledge that I gained during my twelve years at Telstra, I have no doubt in my mind that the phones at [REDACTED] home address were possibly being interfered with.
 13. [REDACTED] had also informed me that he believed that the phones at the Fraud Squad were also being monitored. He stated that the clicking noises were constantly being heard while using the phones.
- [REDACTED]
- [REDACTED]

1. The first part of the document discusses the importance of maintaining accurate records of all transactions and activities. It emphasizes that this is essential for ensuring transparency and accountability in the organization's operations.

2. The second part of the document outlines the specific procedures and protocols that must be followed to ensure that all records are properly maintained and updated. This includes regular audits and reviews to verify the accuracy of the data.

3. The third part of the document discusses the role of the management team in overseeing the implementation of these procedures and ensuring that they are strictly followed by all staff members.

4. The fourth part of the document provides a detailed overview of the various systems and tools that will be used to facilitate the recording and management of data. This includes the use of specialized software and the establishment of secure data storage protocols.

5. The fifth part of the document discusses the importance of training and education for all staff members involved in the data management process. This ensures that everyone is equipped with the necessary skills and knowledge to perform their duties effectively.

6. The sixth part of the document outlines the measures that will be taken to ensure the security and integrity of the data. This includes the implementation of robust access controls, encryption of sensitive information, and regular security audits to identify and address any potential vulnerabilities.

7. The seventh part of the document discusses the importance of regular communication and reporting to the management team and other stakeholders. This ensures that everyone is kept informed of the progress and any issues that may arise during the implementation process.

8. The eighth part of the document provides a summary of the key points discussed and outlines the next steps that need to be taken to move forward with the implementation of the data management system.

9. The ninth part of the document discusses the importance of ongoing monitoring and evaluation of the system's performance. This ensures that the system remains effective and efficient over time and that any necessary adjustments can be made promptly.

10. The tenth part of the document provides a final summary and concludes the document. It reiterates the commitment of the organization to maintaining high standards of data management and transparency in all its operations.

11. The eleventh part of the document discusses the importance of maintaining a clear and concise record of all decisions and actions taken during the implementation process. This ensures that there is a clear trail of accountability and that any issues can be traced back to their source.

12. The twelfth part of the document provides a final overview of the data management system and its benefits. It highlights how the system will improve the organization's efficiency, reduce the risk of errors, and provide a more comprehensive view of its operations.

13. The thirteenth part of the document discusses the importance of ongoing support and training for the staff members who will be using the system. This ensures that they are confident and competent in their roles and that any issues are resolved quickly and effectively.

14. The fourteenth part of the document provides a final summary and concludes the document. It reiterates the commitment of the organization to maintaining high standards of data management and transparency in all its operations.

Statement by [REDACTED]
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14. [REDACTED] also stated that he believed that all of his actions and meetings were pre-empted by Telstra. He stated that he thought it was possible that someone from Telstra was monitoring his calls.
15. This belief was later reinforced by what happened after this event.
16. A few weeks later on a Saturday morning [REDACTED] had to go to Tullamarine Airport to meet one of the complainants in his investigations, [REDACTED]. He called me early on this day and stated that he believed that he was being followed and wanted me to help him verify this.
17. [REDACTED] was going to meet [REDACTED] at Tullamarine Airport in the Ansett Departure area on the 1st floor. He was driving his private car to the airport. I arranged to meet [REDACTED] at Keilor Park Drive, East Keilor. I sat off his car as he drove past. I then followed him at a reasonable distance to the Ansett Departure Area Cafeteria on the 1st floor.
18. I met him outside the Cafeteria, and he pointed out [REDACTED] and [REDACTED] who were already there and then pointed out a male person sitting near them who he said he recognised as being a person who was following him around Melbourne. This guy was reading the paper. When this person realised that we had noticed him, he left. [REDACTED] appeared angry and distressed by this.
19. I also know that these occurrences were causing problems with [REDACTED] family life. I believe that [REDACTED] left the police force not long after these events.
- ↘ 20. Finally, I would like to say that while I was working at Telstra and it would have been the early nineties I had cause to travel to Portland in western Victoria in relation to a complaint involving suspected illegal interference to telephone lines at the Portland telephone exchange.
- ↘ 21. As part of my investigation, I first attended at the exchange to speak to staff and check the exchange log book which was a record of all visitors to the exchange and a record of work conducted by the technical officers.
- ↘ 22. When I attended at the exchange, I found that the log book was missing and could not be located. I was informed at the time by the local staff that a customer from the Cape Bridgewater area south of Portland was also complaining about his phone service and that the log book could have been removed as part of that investigation. I was not told about this complaint prior to travelling to Portland and when I made inquiries by telephone back to
- [REDACTED] [REDACTED]

Monday

Dear Mr. [Name],

I am writing to you regarding the [Topic]...

I hope this finds you well...

Yours faithfully,

[Signature]

[Address]

[Additional text]

[Additional text]

[Additional text]

[Additional text]

[Additional text]

Statement by [redacted]
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Melbourne I was told not to get involved and that it was being handled by another area of Teletre. I later found out that the Cape Brigewater complaintant was a part of the COT cases.

Signature: [Handwritten Signature]

Date: 10/08/06

I hereby acknowledge that this statement is true and correct and I make it in the belief that a person making a false statement in the circumstances is liable to the penalties of perjury.

Signature: [Handwritten Signature]

Date: 10/08/06

Acknowledgment made and signature witnessed by me at MELBOURNE on 10/8/06
at 5.15 am/pm

Signature: [Handwritten Signature]

Name: P. J. SPENCE

Title: SENIOR INVESTIGATOR

STATEMENT

~~XXXXXXXXXXXXXXXXXXXX~~

NAME:	Robert Thomas JENNINGS
ADDRESS:	Unit 79 Mimosa Road Carnegie Victoria 3163
OCCUPATION:	Public Servant - Australian Taxation Office
TELEPHONE:	(03) 9285 1379

1. My full name is ~~Robert Thomas JENNINGS~~ (Bob) ~~JENNINGS~~. I currently reside at Unit ~~79~~ ~~Mimosa~~ Road, Carnegie, Victoria.
2. I had been previously involved in an arbitration process with Telstra. I was part of a group known as the Casualties of Telstra (COT Cases).
3. I can recall that during the period 2000/2001 I had arranged to meet Detective ~~XXXXXXXXXXXX~~ ~~XXXXXXXXXXXX~~ from the Victoria Police Major Fraud Squad at the foyer of Casselden Place, 2 Lonsdale Street, Melbourne. At the time, I was assisting ~~XXXX~~ with his investigation into alleged illegal activity of Telstra against the COT Cases.
4. ~~XXXX~~ and I would occasionally meet in the city to discuss the progress of his investigation.
5. I met ~~XXXX~~ at about mid - morning. I observed him seated on a sofa in the foyer near the right side of the entrance. I approached him and sat down next to him. When I did this, I noticed that he appeared to be distressed and red in the face.
6. ~~XXXX~~ then stated that he wanted me to follow him to the left side of the foyer. When we did this he then directed my attention to a male person seated on a sofa opposite our seat. He then told me that this person had been following him around the city all morning. At this stage ~~XXXX~~ was becoming visibly upset and I had to calm him down.
7. This male then noticed that we were both looking at him and got up and left the building.
8. ~~XXXX~~ kept on saying that he couldn't believe in what was happening to him. I had to again calm him down.

~~XXXXXXXXXXXXXXXXXXXX~~

REPORT

The following information was obtained from the records of the _____

Statement by [REDACTED]
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- 9. When I spoke to [REDACTED] on a number of occasions at the Fraud Squad, he stated that he believed his office phones were being monitored by Telstra. He said that they were continually making clicking noises.
- 10. He told me that he had complained to senior management about the problem.
- 11. Over time, I believed that this investigation had caused a number of health problems with [REDACTED]. It also had an effect on his marriage.
- 12. [REDACTED] called me during the latter part of 2001 to inform me that he has resigned from the police force.

Signature: [REDACTED]

Date: 8/11/2006

I hereby acknowledge that this statement is true and correct and I make it in the belief that a person making a false statement in the circumstances is liable to the penalties of perjury.

Signature: [REDACTED]

Date: 8/8/2006

Acknowledgment made and signature witnessed by me at MELBOURNE on 8/8/2006
at 1.40 am

Signature: [REDACTED]

Name: [REDACTED]

Title: SENIOR INVESTIGATOR
RLA

~~SECRET~~

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