

12/5/94

~~\_\_\_\_\_~~ Should we make Ala pay, even if we can't provide everything he wants? S.F.  
300

Please prepare the letter as suggested ROV  
~~with my ~~and~~ ~~for~~ people if you agree.~~

P  
~~\_\_\_\_\_~~ I don't believe that the fault history that ~~\_\_\_\_\_~~ has provided is the information that Alan Smith is seeking.

His request refers the "supply of any information of reported customers of lat. Bridgewater Holiday Camp, having difficulties in contacting this centre."

I feel that he is after a list of his customers that have reported difficulty in using his services between the dates stated.

We are unable to provide a list of customers who have reported faults, only the fault details as reported.

What are your thoughts, how do you wish me to progress this matter. Draft letter specifying \$30 application fee attached.

~~\_\_\_\_\_~~