

FAX FROM: ALAN SMITH
C. O. T. (CASUALTIES OF TELSTRA
formerly CASUALTIES OF TELECOM) DATE: 9.8.95

FAX NO: 055 267 230

PHONE NO: 008 816 522 NUMBER OF PAGES (including this page)

FAX TO: MR TED BENJAMIN
CUSTOMER AFFAIRS
TELSTRA
EXHIBITION ST
MELBOURNE 3000

By facsimile 03 9832 3225

Dear Sir,

**RE YOUR LETTER DATED 3rd AUGUST, 1995
TF200 TELEPHONE**

This TF200 telephone report, as I have previously explained to Telstra, was not provided to me before Telstra's defence of 12th December, 1994. You mention in your letter that even so, this report was provided pursuant to the arbitration process. This is incorrect. The Report itself was only forwarded to me after I had asked for relevant material which was associated with this Report.

Telstra's defence documents were the first time I had known of such a Report and it was at this point that I asked Dr Hughes to seek forensic material and copies of original photos through the arbitration process. Dr Hughes chose not to seek this information and it was then that a copy of the Report was delivered to my business.

I am now asking Telstra to supply this TF200 Telephone Report under the FOI Act. I am forwarding an additional \$30.00 for this request.

You also mention in your letter that I had not received a copy of the Report because this report was not finished until June 20th, 1994 and my FOI requests after that date were very specific as to which documentation I was seeking. Mr Benjamin, this statement demonstrates that Telstra is 'having two bob each way'. Firstly Telstra has been quoted as saying that I (and other members of COT) are too broad in our FOI requests, and now you state that I am too specific. It appears by your own admission, in your letter dated 3rd August, 1995, that Telstra has only supplied various FOI documents in accordance with Telstra's own views regarding each particular application.

I find this late admission by Telstra of FOI documents most alarming, especially when I have been in a Settlement/Arbitration Procedure for some 15 months and documents have not been provided in accordance with the FOI Act. This state of affairs leaves little doubt as to why it has taken Telstra some 18 months to provide FOI documents - in some cases quite old documents. The concern now held by COT members is: what FOI documentation has not been supplied at all, due to Telstra's screening procedure?

Again it appears that Telstra has not been the model corporate citizen it would like the public to believe it is.

This TF200 Report contains statements that conflict with Telstra's own internal documentation, therefore I am now asking for ALL material, including raw working notes written to support the findings as included in this TF200 Report.

If there is still any democratic system in Australia then Telstra, without my knowledge, has allowed this Report to be processed with adverse findings.

I demand that Telstra provide all the documentation associated with this TF200 Report so as to allow me the chance to defend those allegations contained within the Report. I await your response with regard to this matter.

Also, further to your letter of August 3rd, 1995: I did not receive any raw tape data or ELMI monitoring information for the months of May to August, 1993. An ELMI monitoring device was connected to my 267 267 line at the RCM Cape Bridgewater during that period. If I had not found tapes in a briefcase inadvertently left by a Telstra technician during June, 1993, (where a tape for one 6 day period showed that 29 calls attempting to come to my business were not connected) I would not have been aware of this data at all. For your information, this data also showed incorrect charging.

It would appear, from your letter of August 3rd, 1994, that this reluctance to provide ELMI data is similar to Telstra's attitude to the FOI Act: they seem to think about only what is the very least they can supply, rather than what the Act states that they must supply.

I hope that the result of my request for the supply of original documentation related to the TF200 Report receives a different response from you than that received to my request for this ELMI data.

Sincerely,

Alan Smith

cc Mr John Wynack, Commonwealth Ombudsman's Office, Canberra, ACT.
Mr John Pinnoek, Telecommunication Industry Ombudsman, Exhibition St. Melbourne.

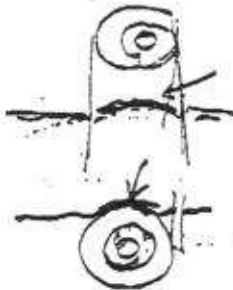
26/5/94.

Residue in Touchphone 200
for Doug Kuhn

Beer residue beerres.dt 256 scan
(dried overnight) on diamond ring
at RT 100 x 100 pm ag.
Ar: purge.

Beer residue beereslg.dt
not completely dried

bram, viscous liq. fine liq. dt
ex phone



beeresgl.dt = beerresin + glycerol + R.O

glycerol = glycerol.dt

coffeeesdt (1 + 1) kasson coffee + sugar
(sucrose).
- white

FOI REC
28/11/95

copy from original
Laboratory notebook
of Doug Kuhn
24/5/95. A64535

NEW TABLE					
(33) Smith File A64535-A64562: EDX Spectra, FTIR Spectra and 1 page Lab Notes					
<i>File Date Range: May '94</i>					
Document number	Date	Description of Document	Table	Decision	Reason for Decision
A64535	21/08/95	Copy of handwritten lab notes (26/5/94) re Residue in Touchphone 200	C	Released in full	
A64536-A64548	26/05/94	Graphs re Residues in Touchphone 200	C	Released in full	
A64549-A64562	24/05/94	Composition graphs of residue in Touchphone 200	C	Released in full	

1952

Year	Month	Day	Time	Location	Remarks
1952	Jan	1	10:00
1952	Jan	2	10:00
1952	Jan	3	10:00
1952	Jan	4	10:00
1952	Jan	5	10:00
1952	Jan	6	10:00
1952	Jan	7	10:00
1952	Jan	8	10:00
1952	Jan	9	10:00
1952	Jan	10	10:00
1952	Jan	11	10:00
1952	Jan	12	10:00
1952	Jan	13	10:00
1952	Jan	14	10:00
1952	Jan	15	10:00
1952	Jan	16	10:00
1952	Jan	17	10:00
1952	Jan	18	10:00
1952	Jan	19	10:00
1952	Jan	20	10:00
1952	Jan	21	10:00
1952	Jan	22	10:00
1952	Jan	23	10:00
1952	Jan	24	10:00
1952	Jan	25	10:00
1952	Jan	26	10:00
1952	Jan	27	10:00
1952	Jan	28	10:00
1952	Jan	29	10:00
1952	Jan	30	10:00
1952	Jan	31	10:00

26/5/94

Residue in Touchphone 200
for Doug Kitchin



Beer residue
(drink of night)
at RT

beerres.dt

256 scan
on diamond (single)
100 x 100 pm sq.
Ar. purge.

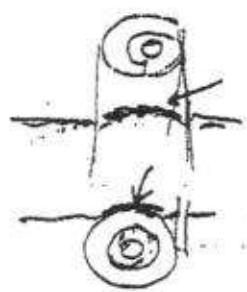


Beer residue
not completely
drunk

beerres1q.dt

bram, viscous liq.
on phone

foine1q.dt



beerresgl.dt = beerresin + glycerol + N.O

glycerol = glycerol.dt

coffee.dt = 1 + 1 teaspoon (infused) coffee + sugar (sucrose) - white

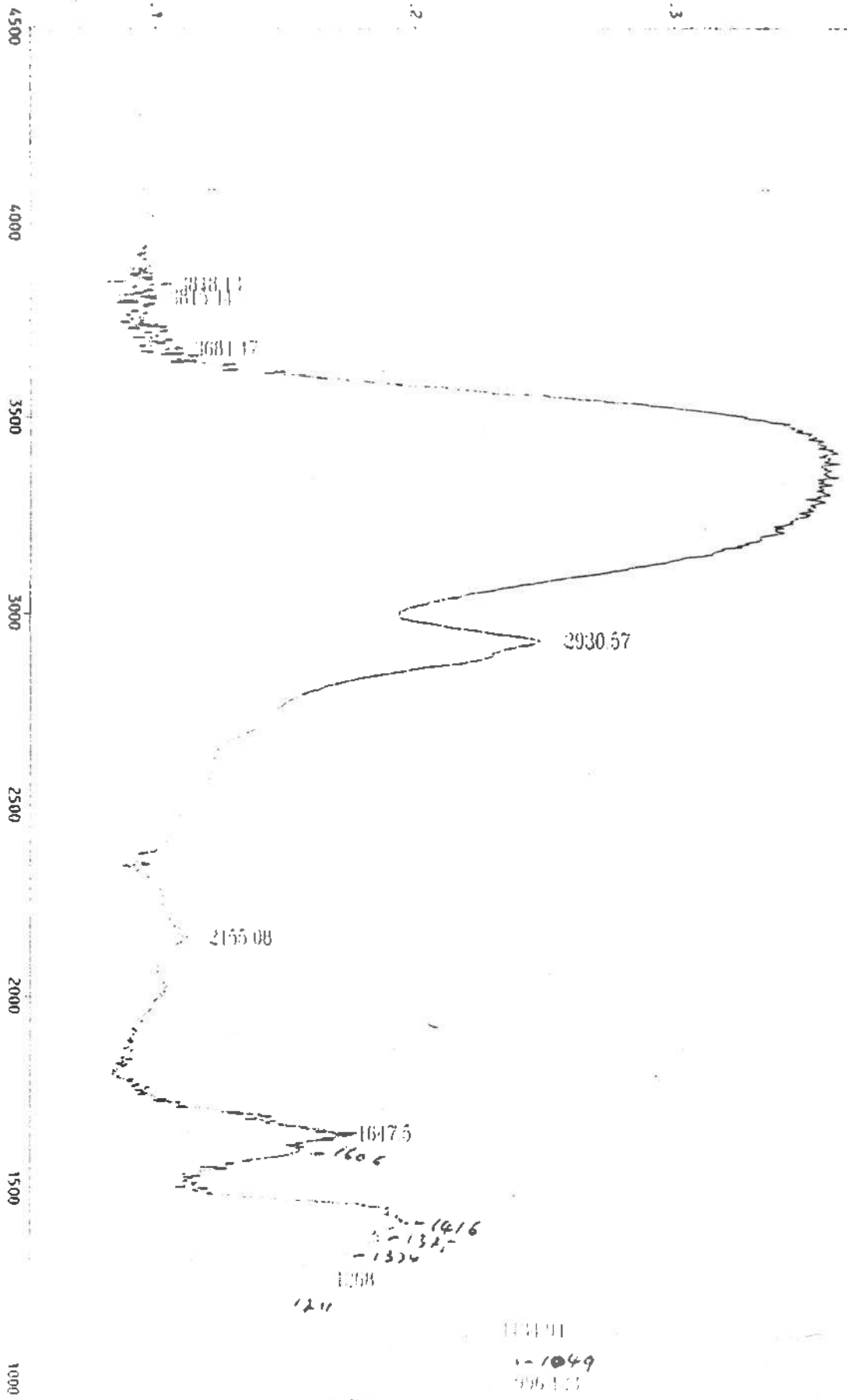
Exhibit AS 1

Copy from original
Laboratory notebook
of Doug Kitchin
24/5/95
A64535

File # 1 = COFFEESU

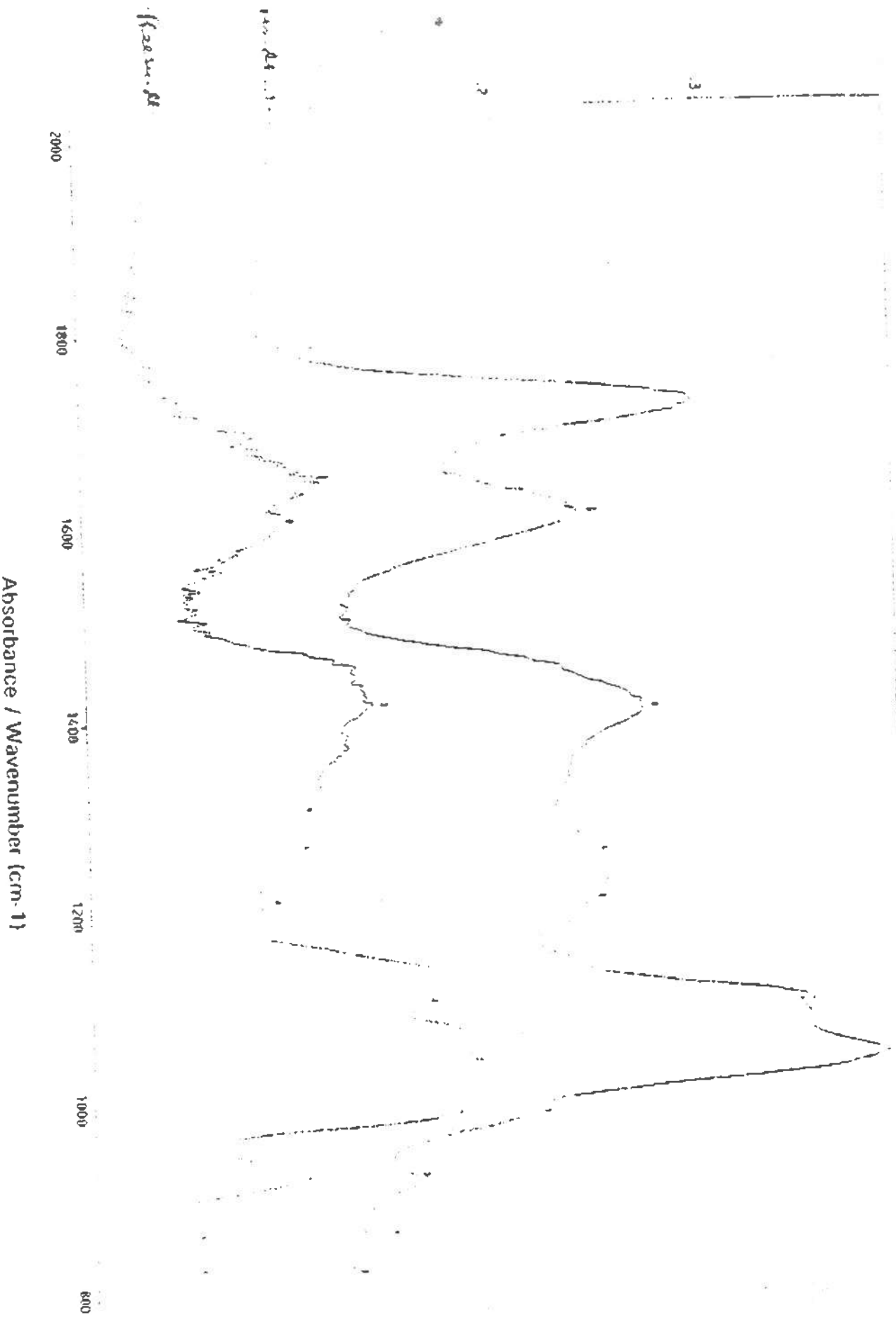
Residues in Toxicology case 26/5/94.

Absorbance / Wavenumber (cm-1)

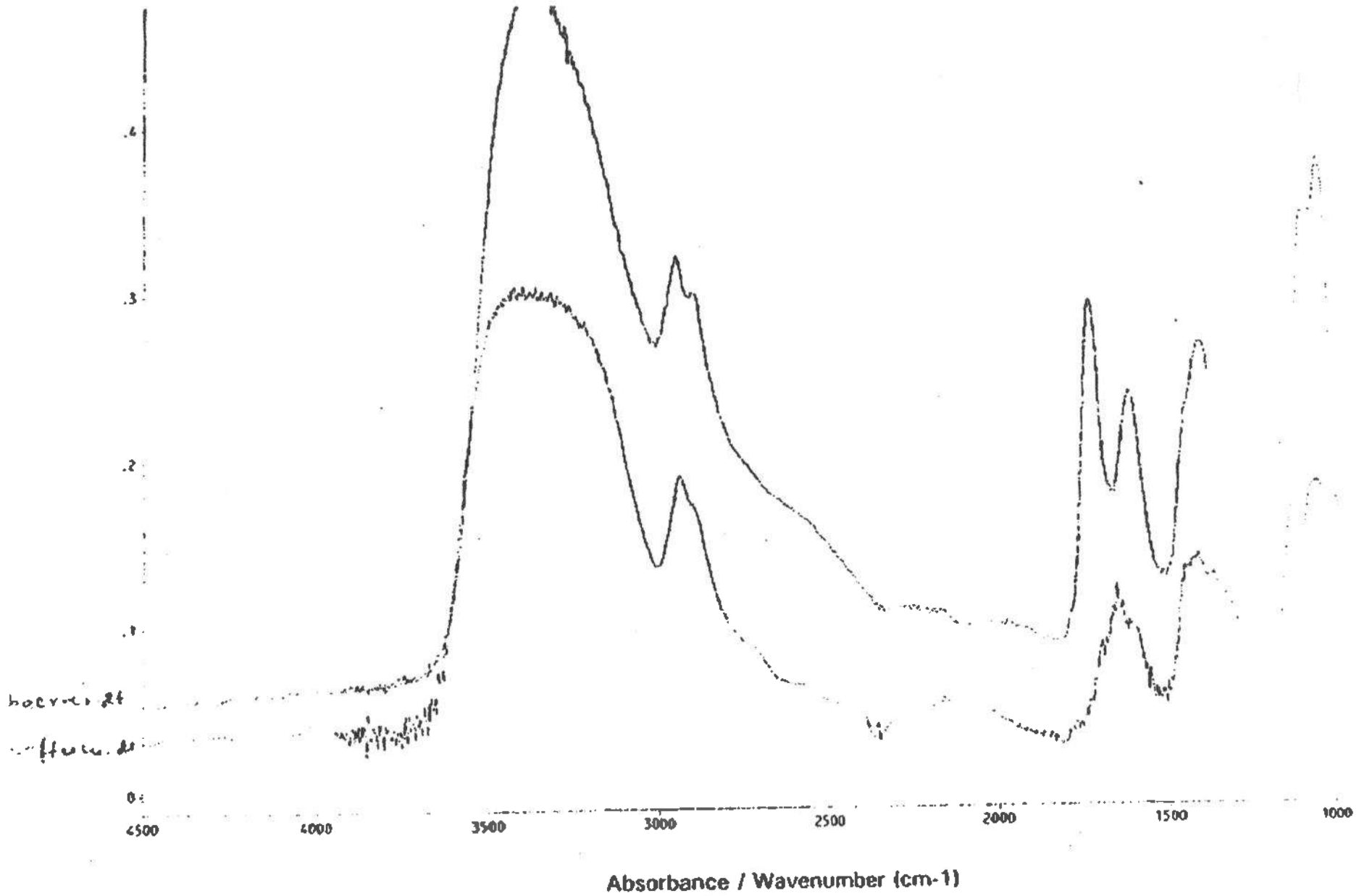


A64536

A64537



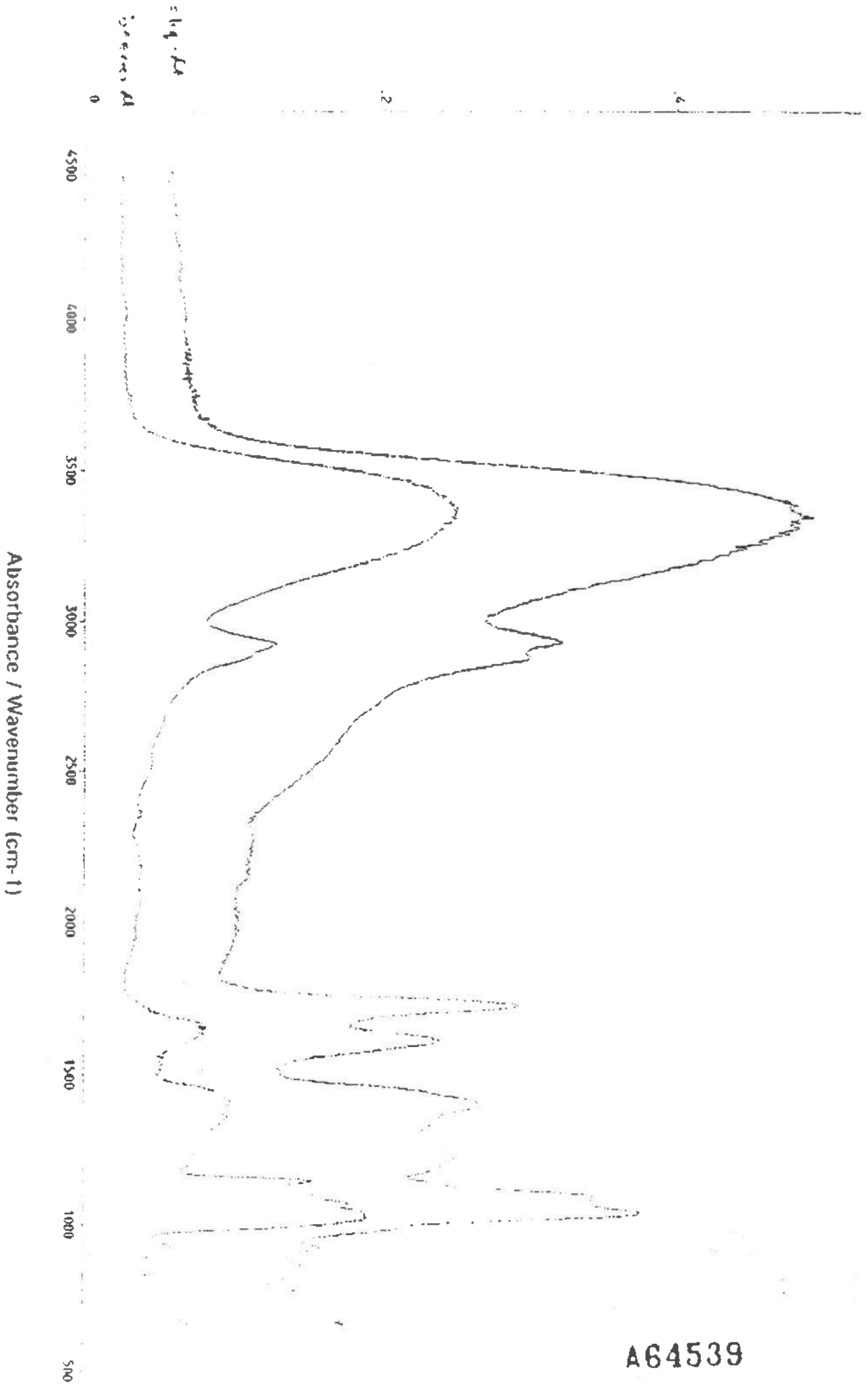
File # 2 : COFFEESU



A64538

hex-2t
c-ff-u-d

FILE # 2 - BEERRES



A64539

File # 2 = BERRIES

Absorbance / Wavenumber (cm⁻¹)

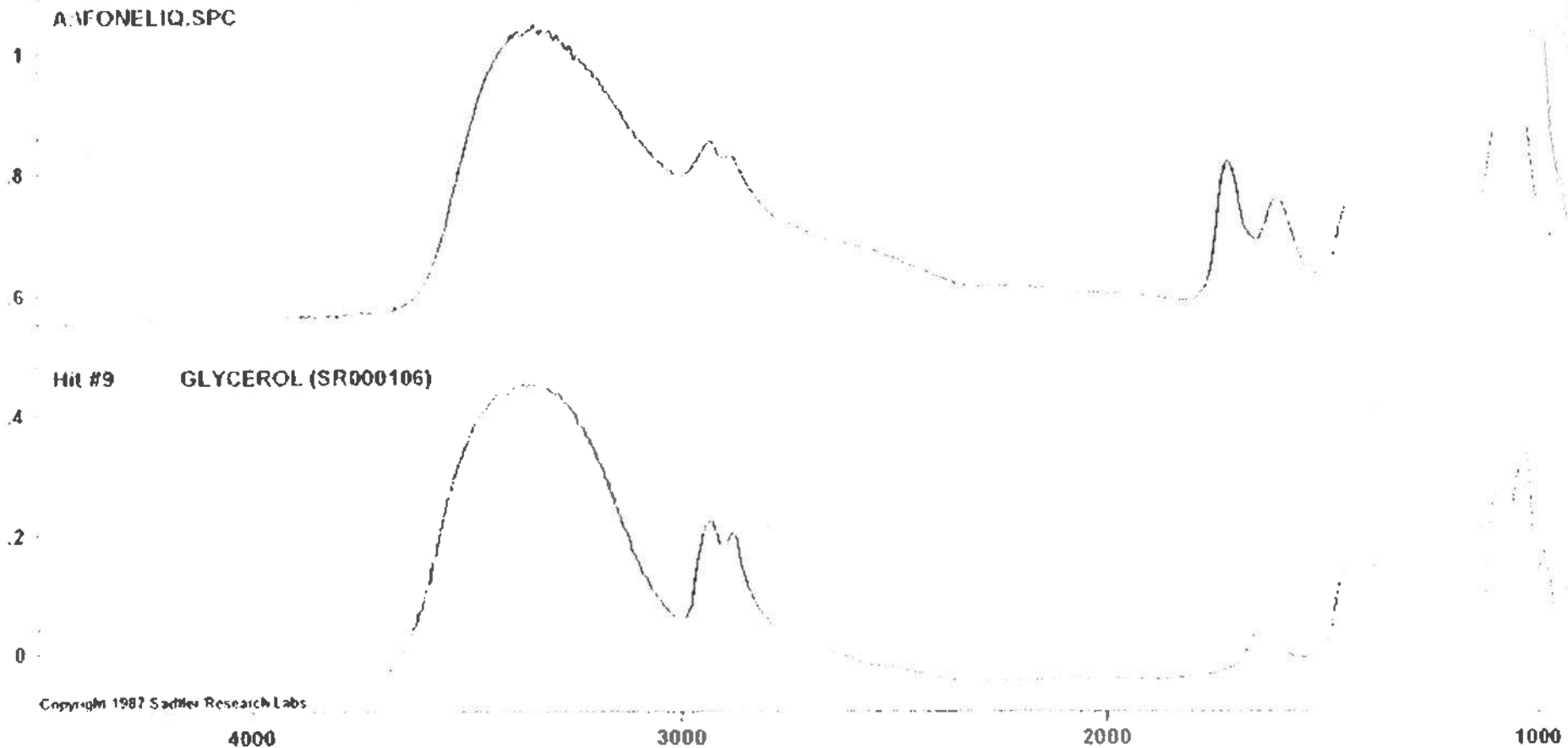
1900 1800 1700 1600 1500 1400 1300 1200 1100 1000 900 800 700



A64540

Search method for K11-0111-111111
Sample Name = FONELIQ.SPC
Search Date = 5/26/94 3:55 PM
Mask Used = None

Peak Search = None
Full Spectrum Search = 1st Deriv Least Squares
C1



A64511

Hit List

bray
RL SR 118#106
M 118#797

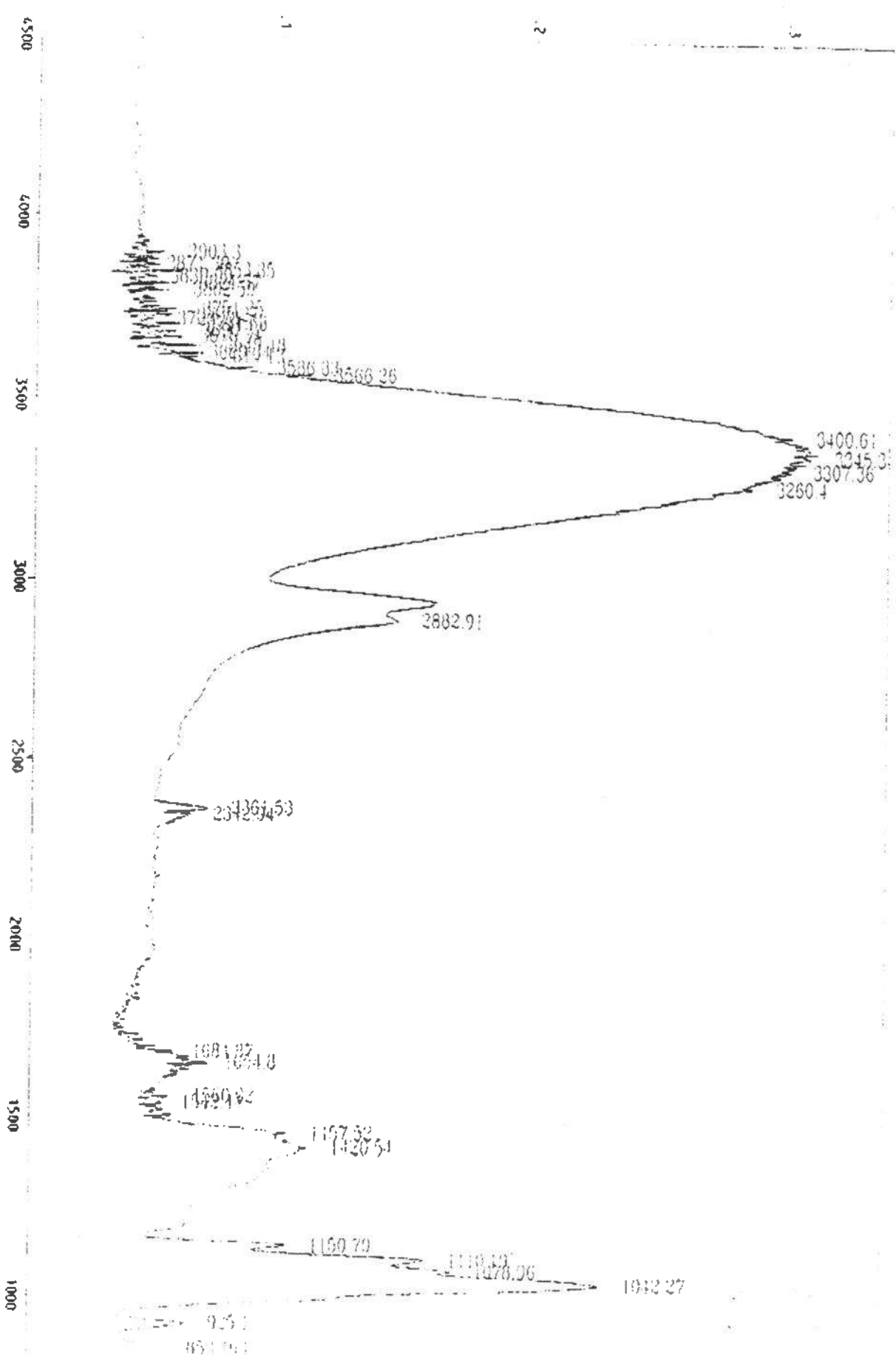
Hit Quality	Number	SPC Identification
.01767	9	GLYCEROL
.01825	10	DUREZ 118 BLACK

Wavenumber (cm-1)

File # 1 = DEERESGL

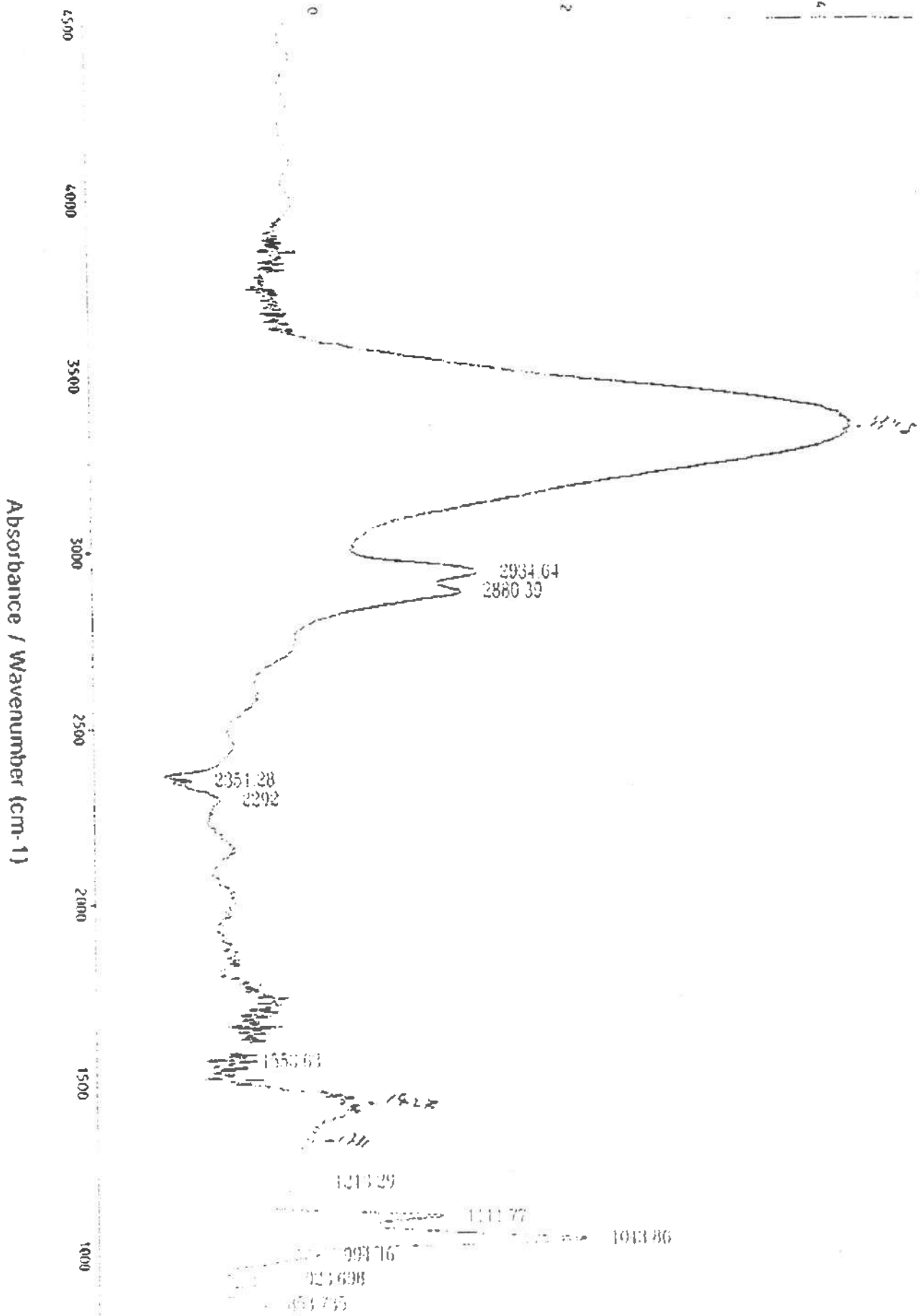
IR Spectrum of compound

Absorbance / Wavenumber (cm-1)



A64542

File # 1 = GLYCEROL

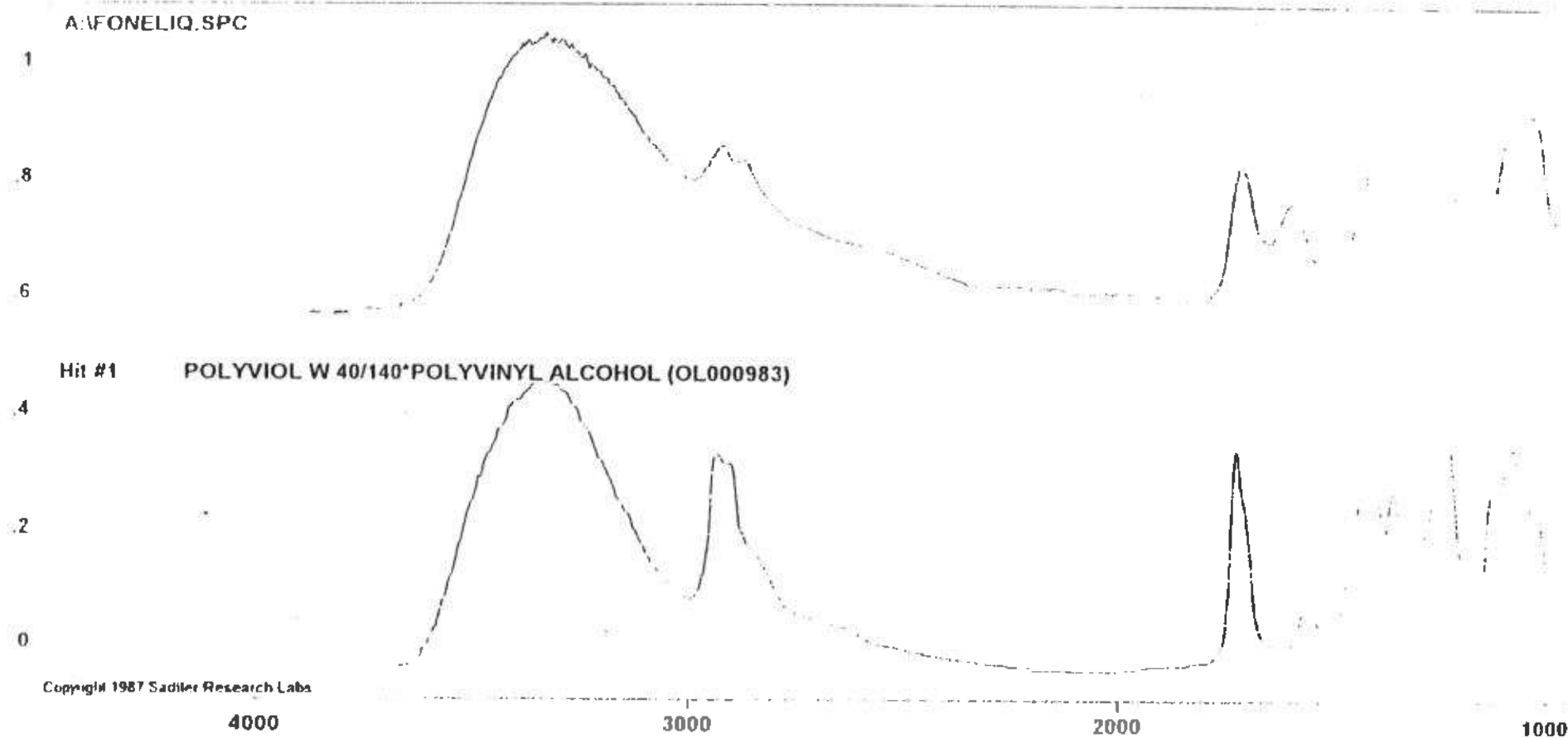


A64543

Search Method for A:\FONELIQ.IDS
 Sample Name = FONELIQ.SPC
 Search Date = 5/26/94 3:55 PM
 Mask Used = None

Text Search = None
 Peak Search = None
 Full Spectrum Search = 1st Deriv Least Squares
 C1

AG4514

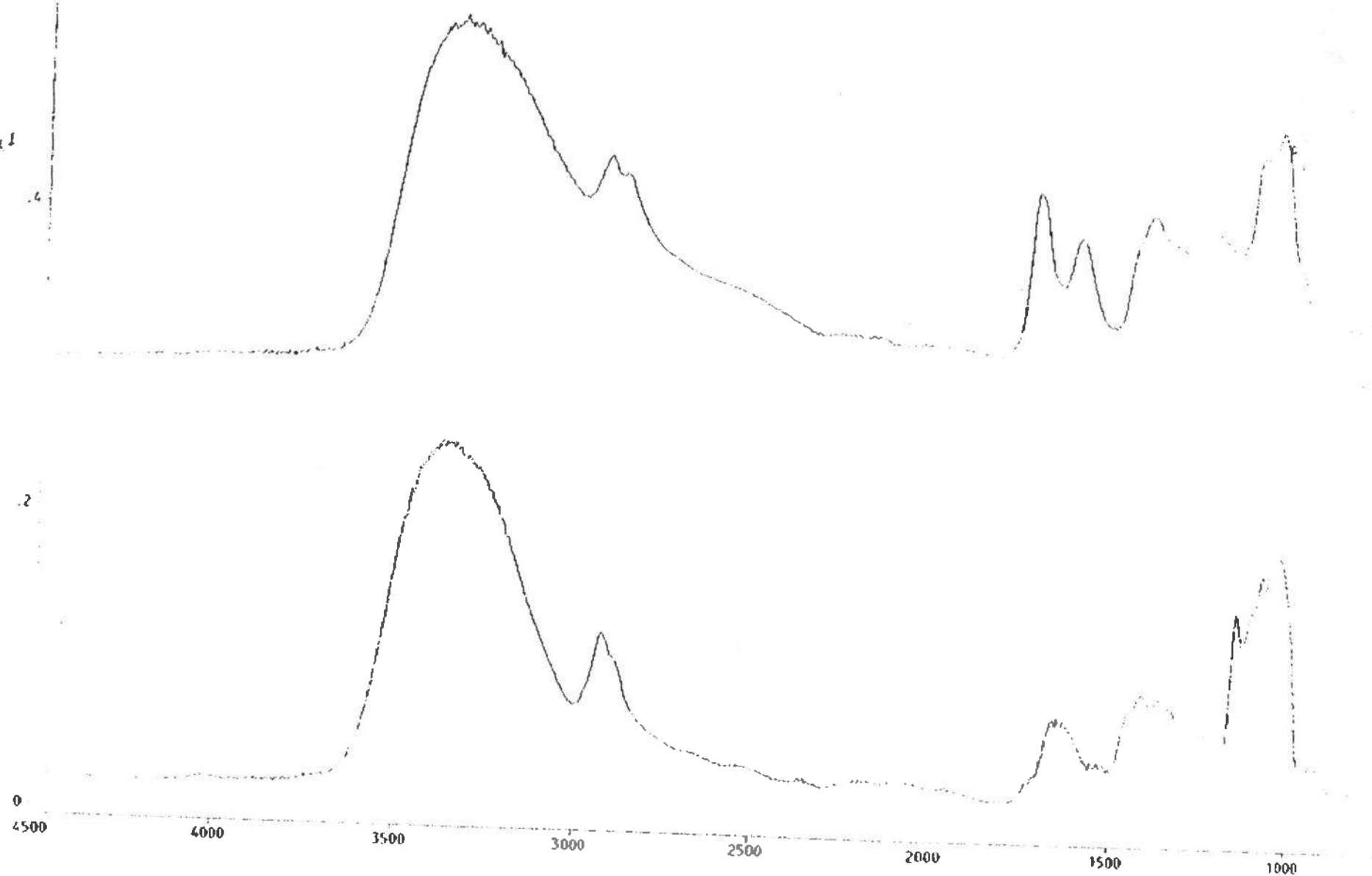


Copyright 1987 Sadler Research Labs

Hit List

Library	Hit Quality	Number	SPC Identification
OL LIB#853	.0123	1	POLYVIOL W 40/140*POLYVINYL ALCOHOL
OL LIB#1430	.01334	2	PYROSET FLAME RETARDANT TKS
OL LIB#857	.01379	3	LEMOFLEX 2915*MODIFIED POLYVINYL ALCOHOL
OL LIB#856	.01474	4	LEMOFLEX 2913*MODIFIED POLYVINYL ALCOHOL
OL LIB#1278	.01504	5	AMBERLYST A-29*ION EXCHANGE RESIN
OL LIB#852	.01588	6	POLYVIOL M 05/140*POLYVINYL ALCOHOL
OL LIB#851	.01672	7	VINOL 540*PARTIALLY HYDROLYZED POLYVINYL ALCOHOL
OL LIB#1429	.01677	8	TETRAKIS (HYDROXYMETHYL) PHOSPHONIUM CHLORIDE FLAME RETARDANT*80% SOLUTION
SR) SR LIB#106	.01767	9	GLYCEROL
OM LIB#797	.01825	1	DUREZ 118 BLACK

0.4, 0.2



A64545

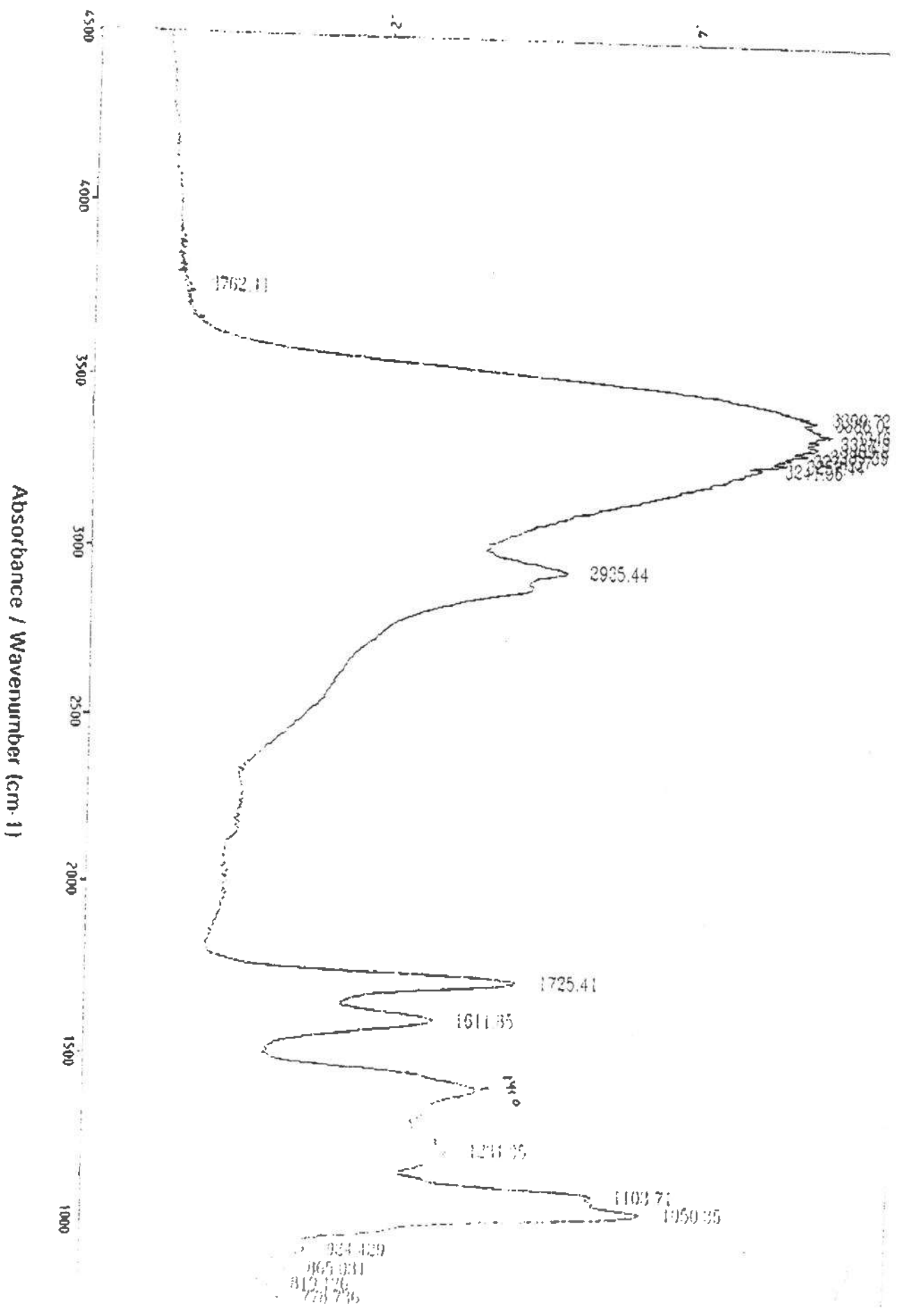
0.2, 0.1

4500 4000 3500 3000 2500 2000 1500 1000

Absorbance / Wavenumber (cm-1)

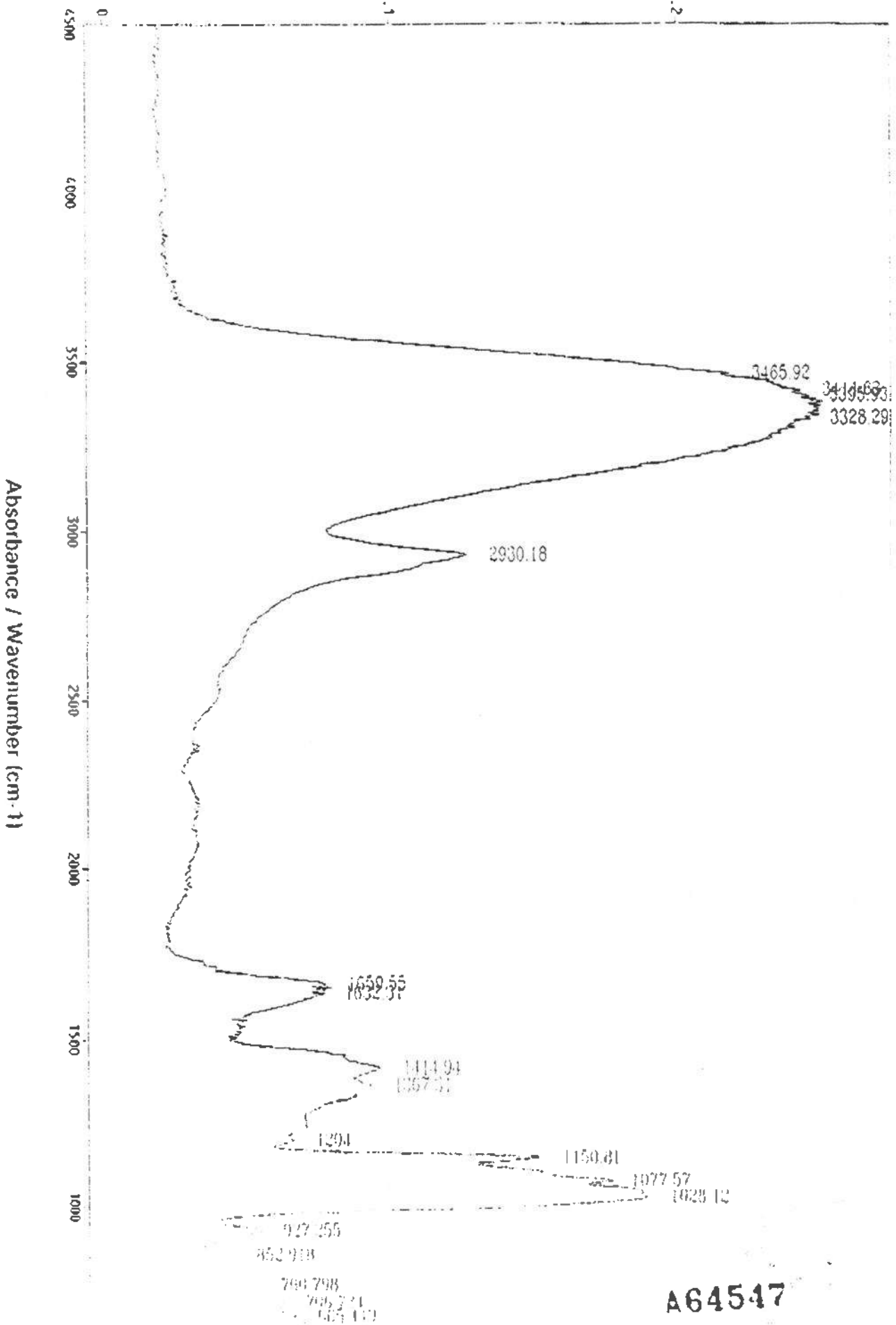
File # 2 = BEERRES

File # 1 = FONELIO



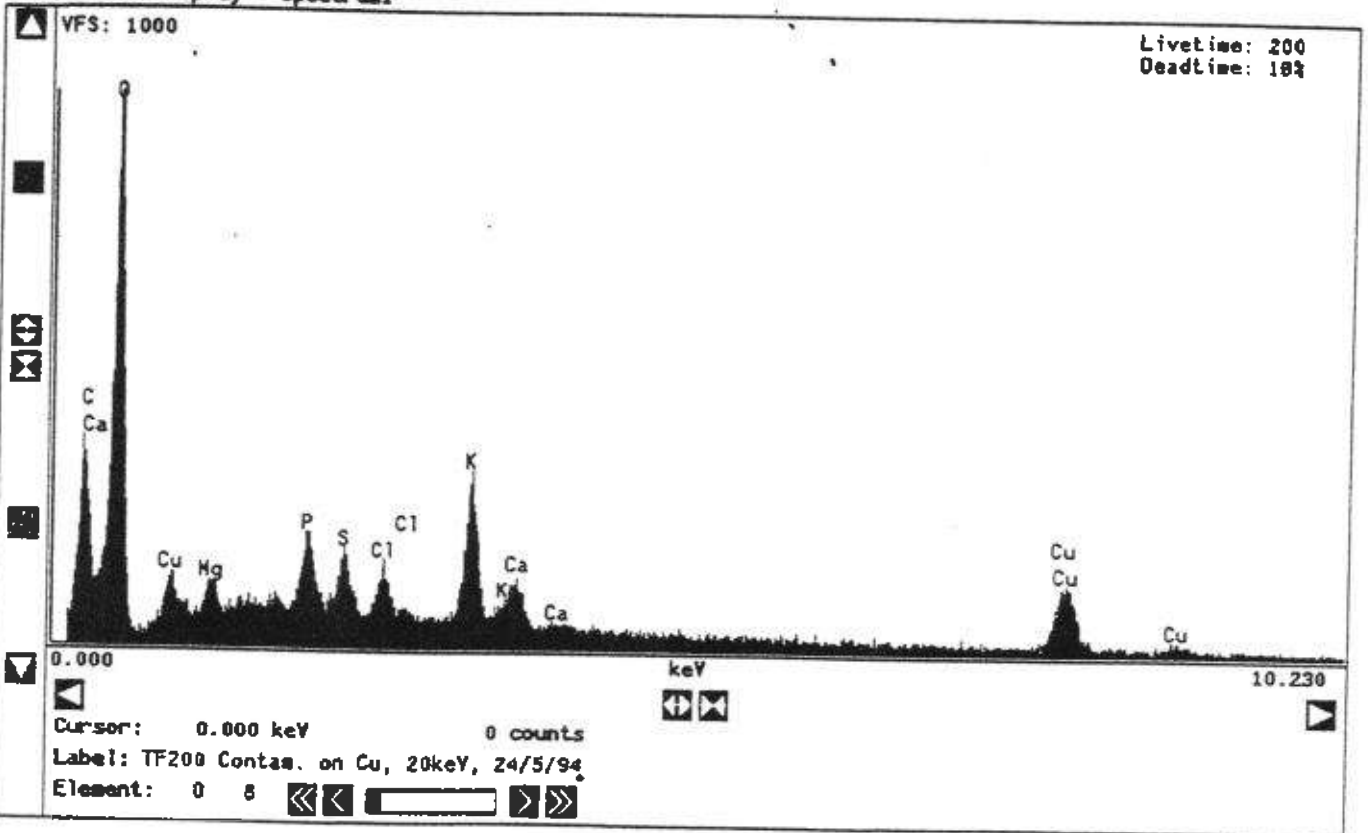
A64516

File # 1 = BEERRES



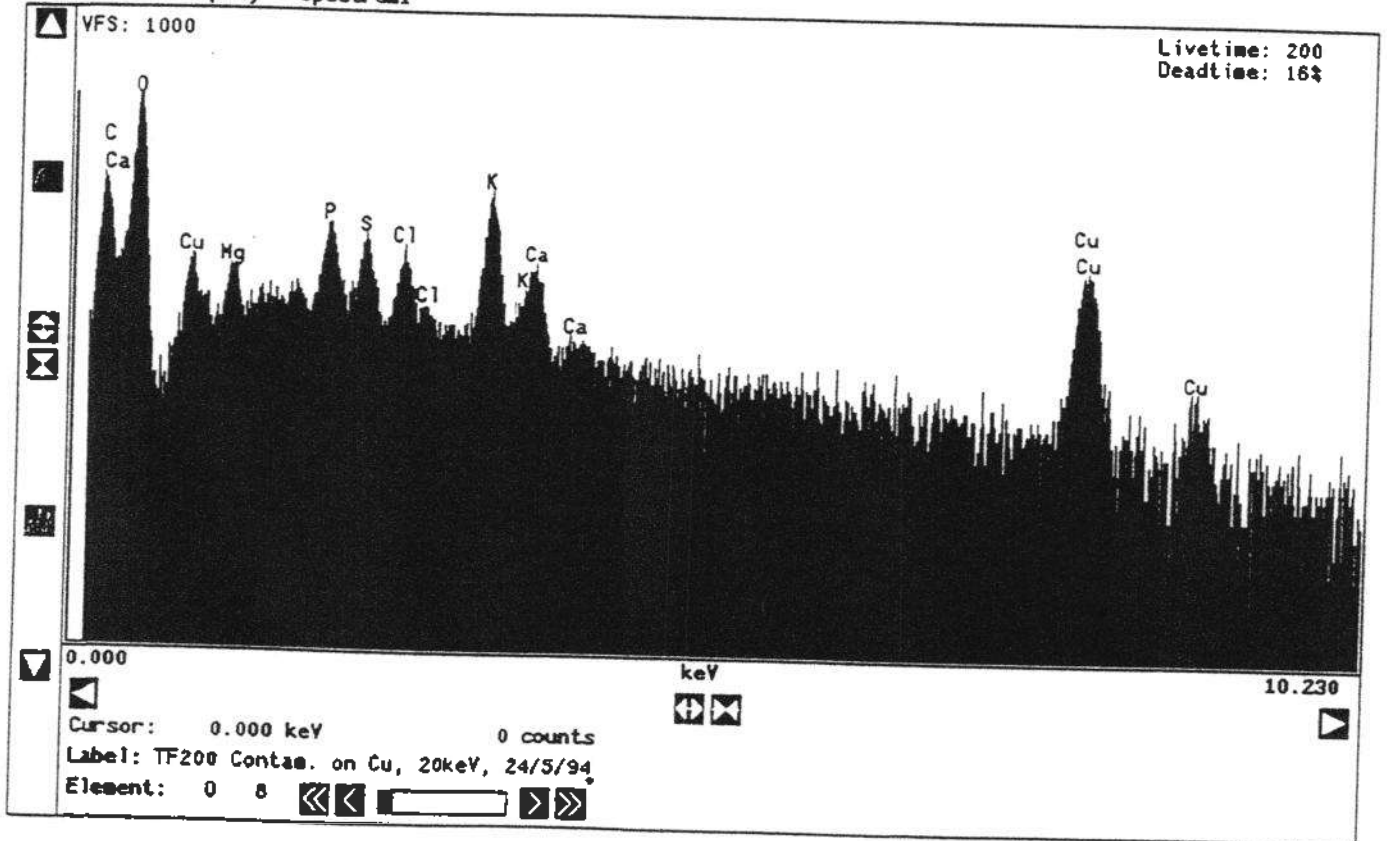
A64547

UTM-MicroZ Display - Spectrum1

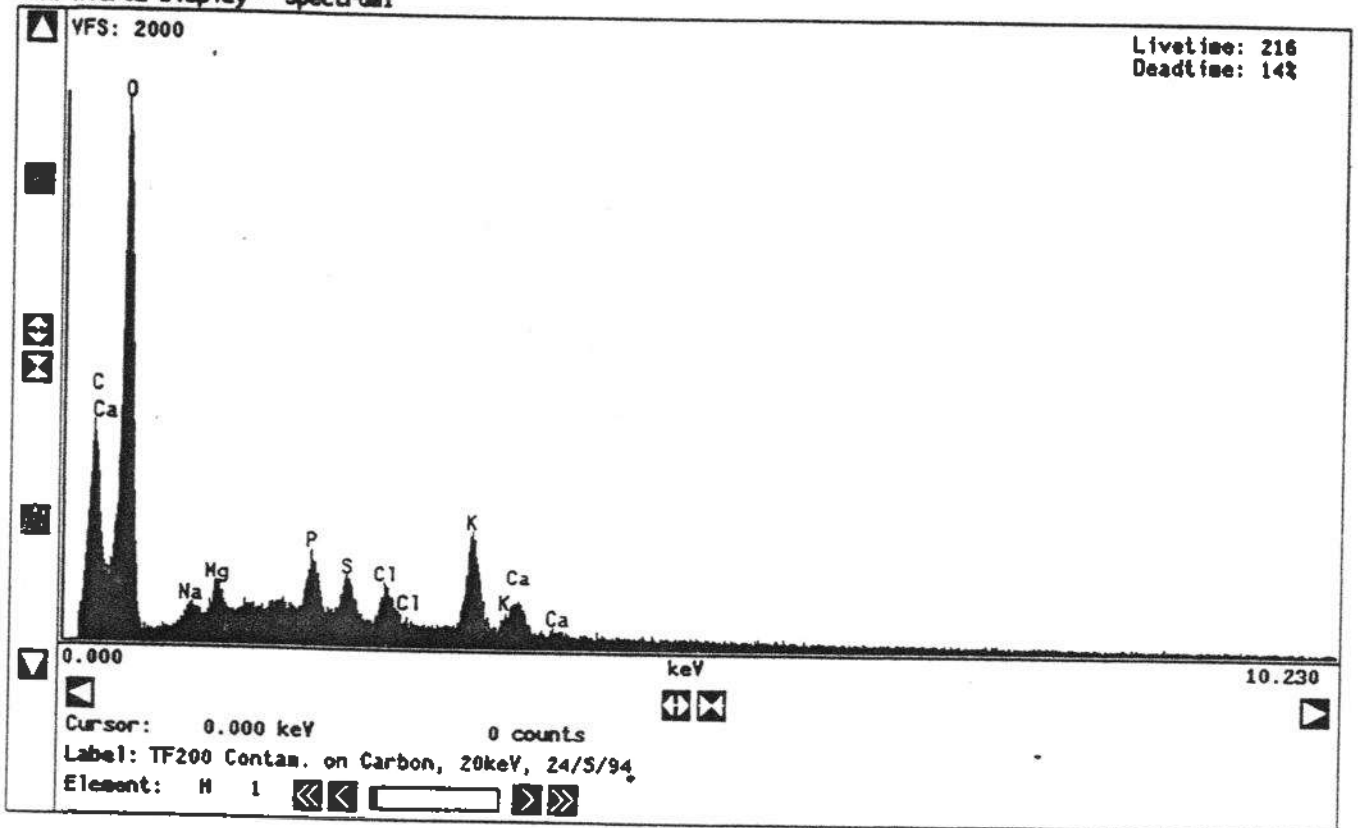


A64549

UTM-MicroZ Display - Spectrum1

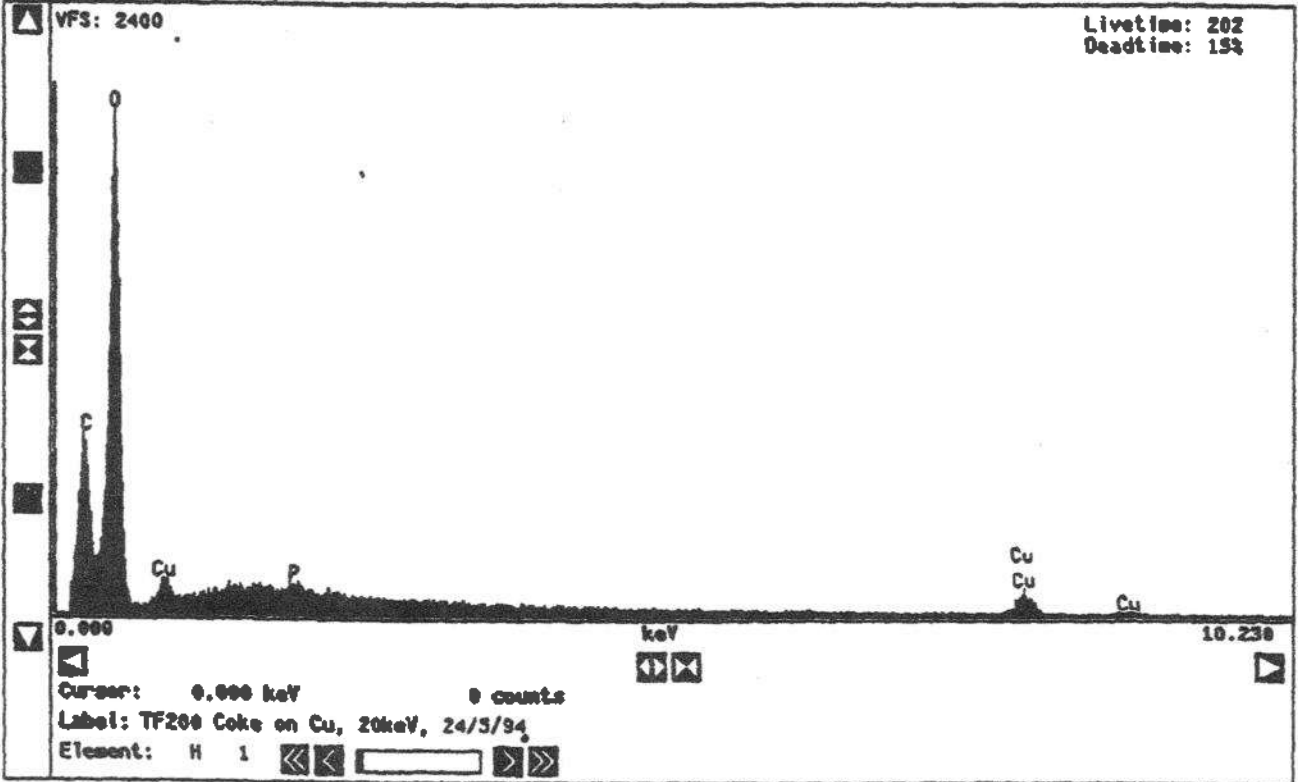


UTM-MicroZ Display - Spectrum



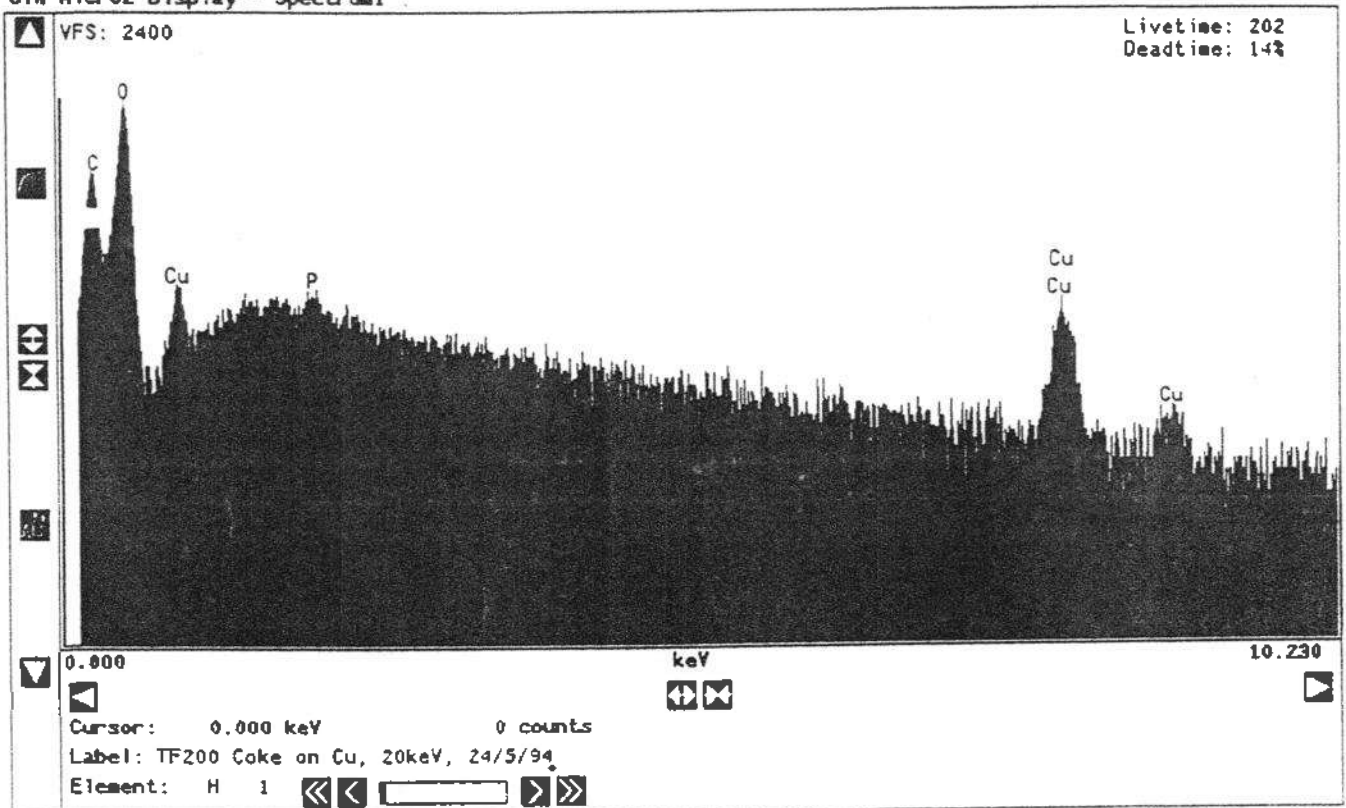
A64551

UTM-MicroZ Display - Spectrum



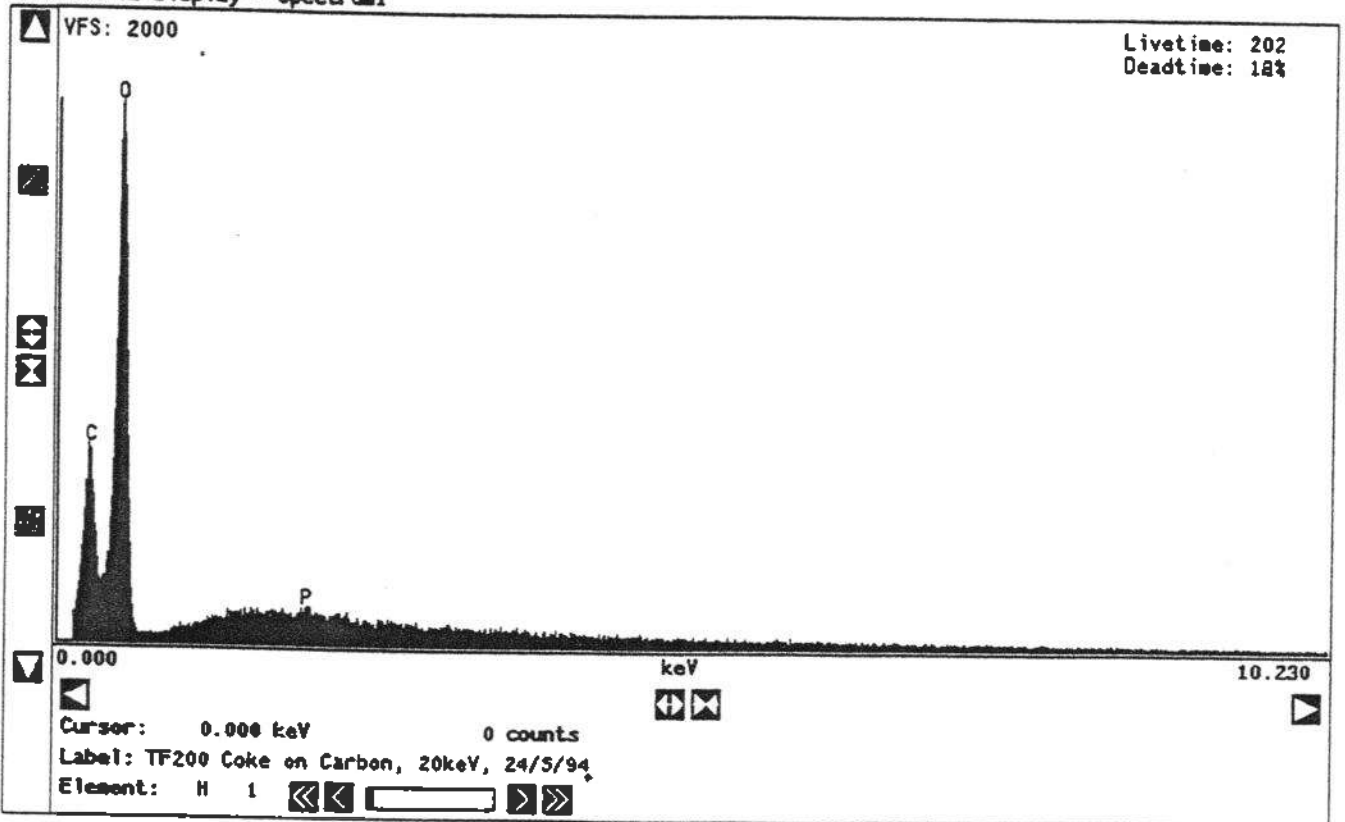
A64553

UTM-MicroZ Display - Spectrum1



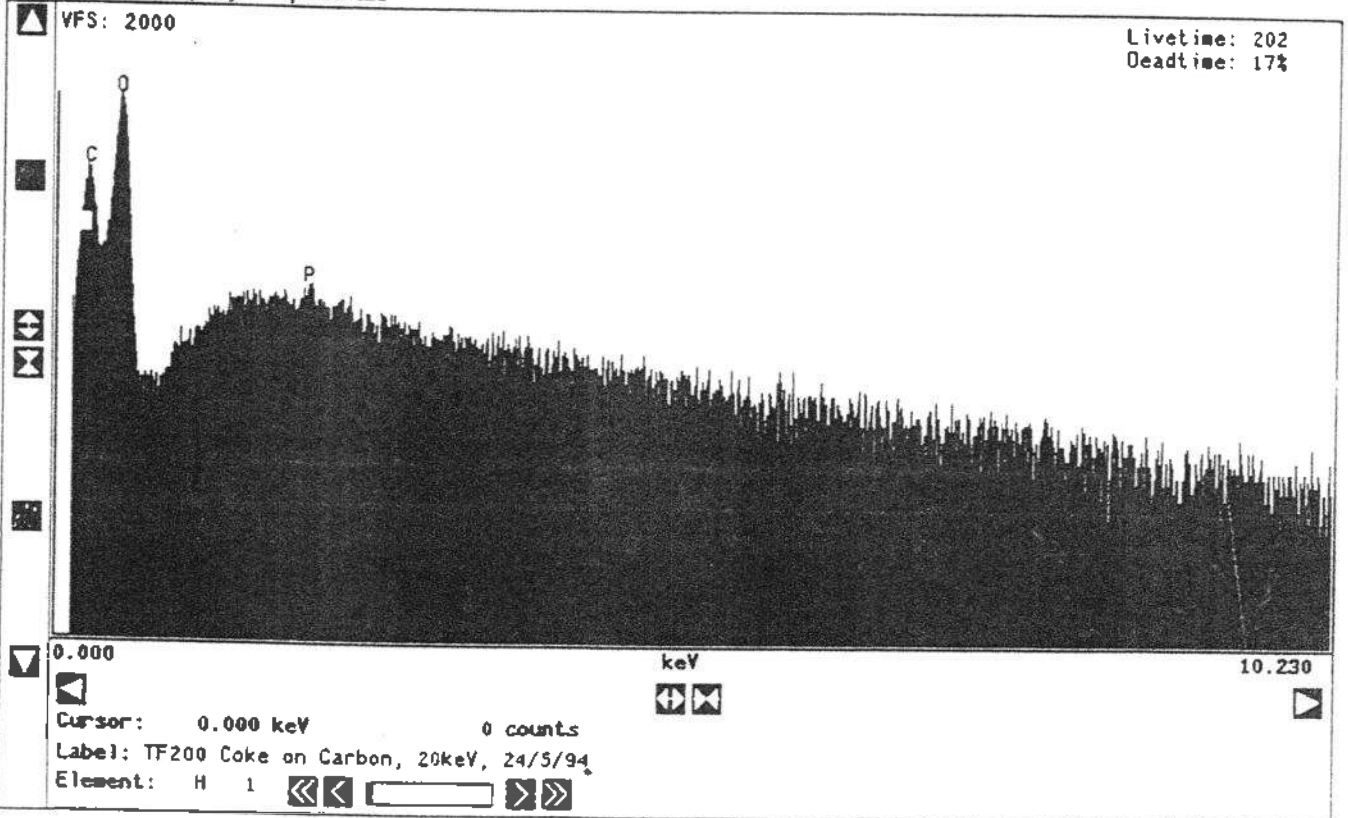
A64554

UTM-MicroZ Display - Spectrum1



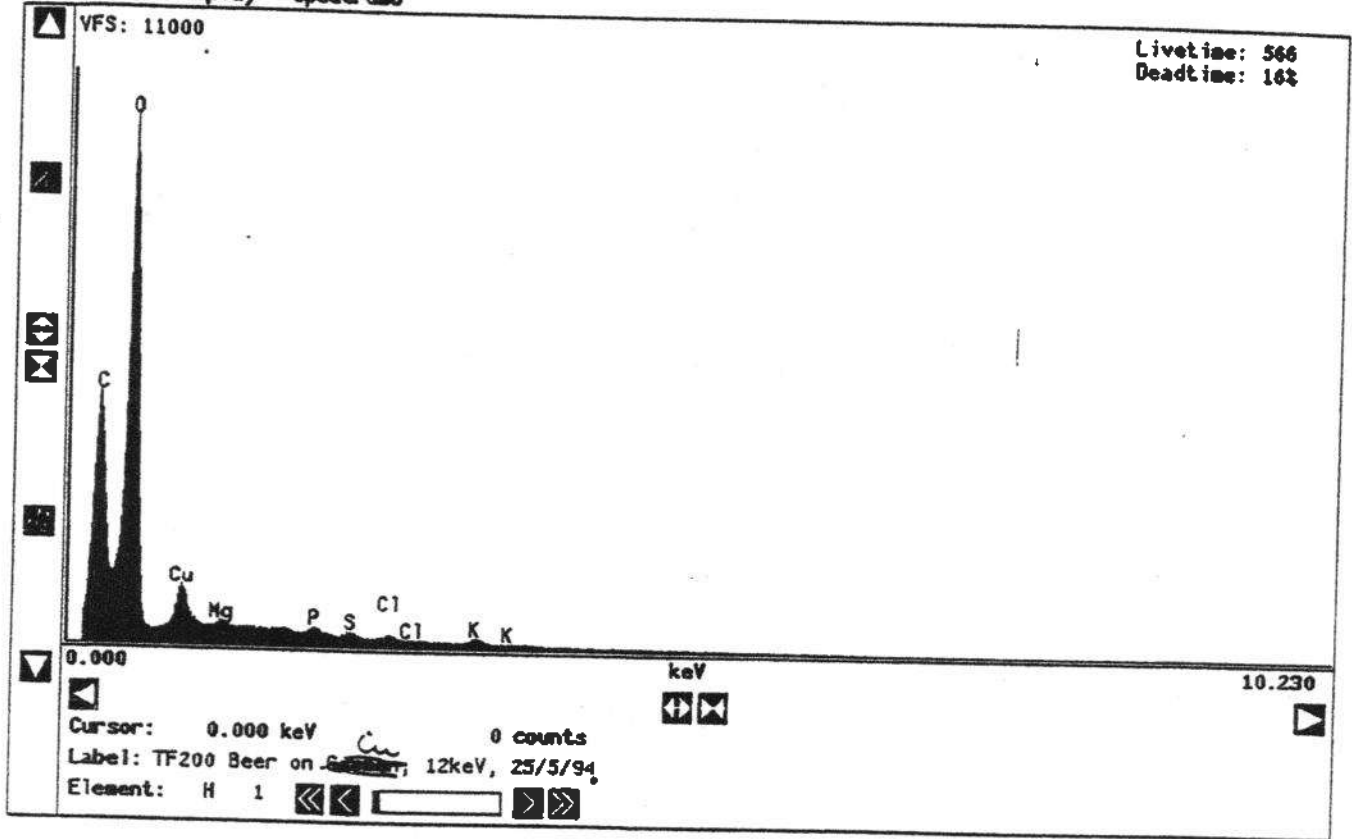
A64555

UTW-MicroZ Display - Spectrum1

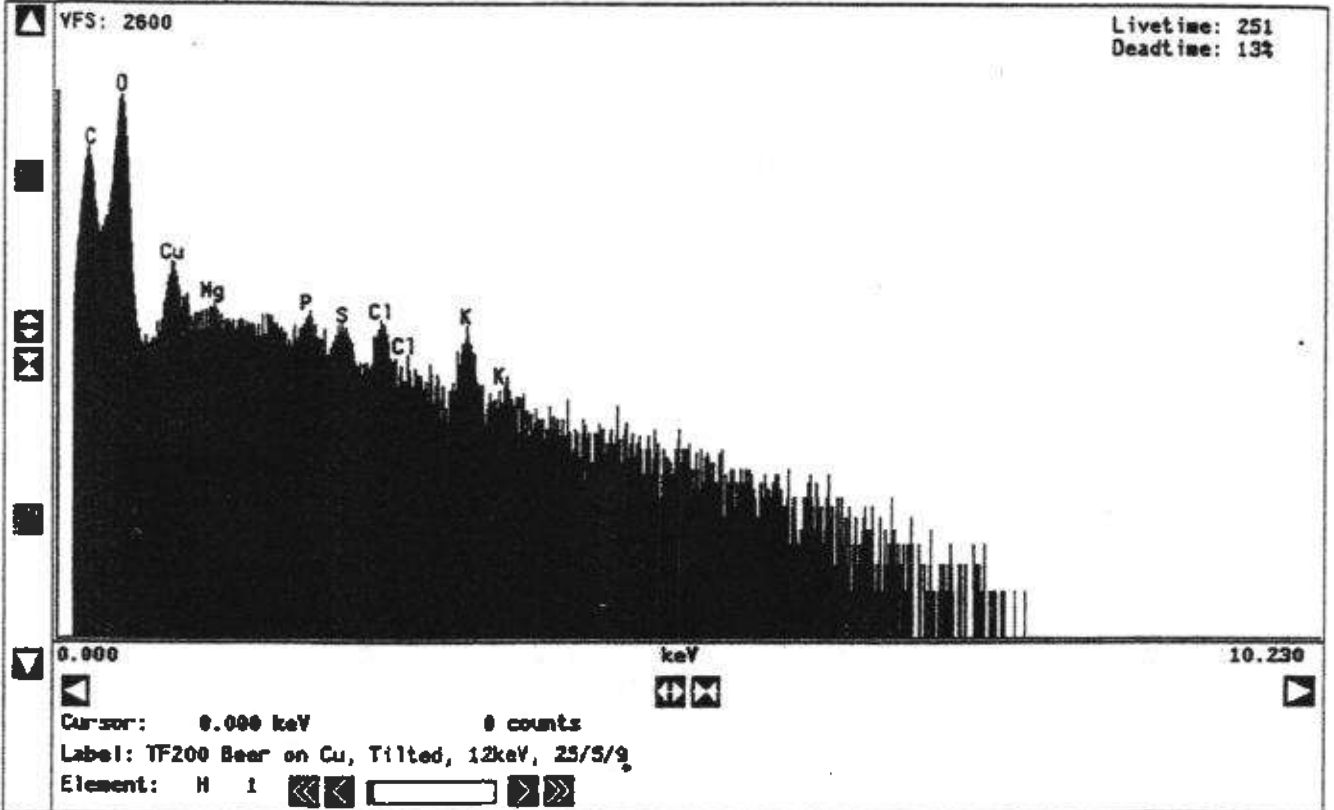


A64556

UTM-MicroZ Display - Spectrum

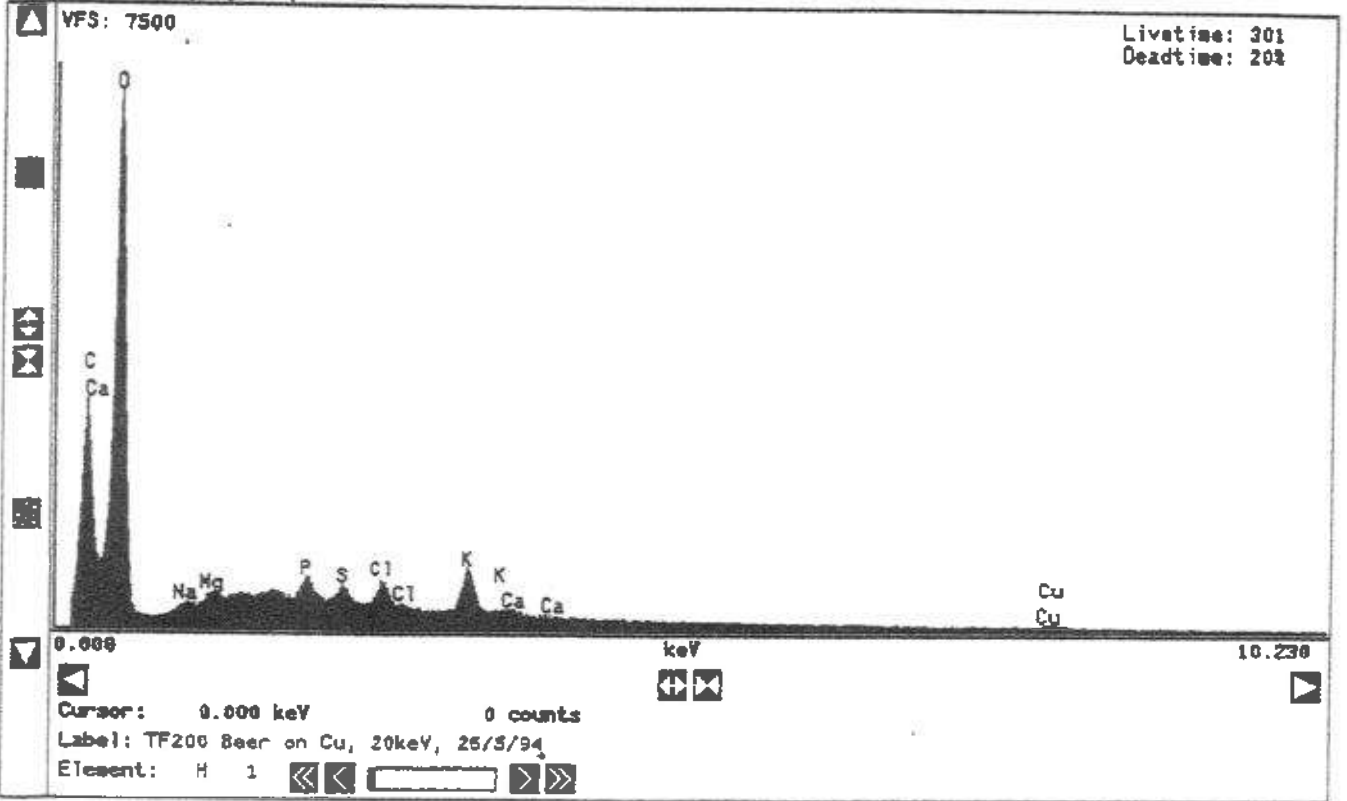


UTW-MicroZ Display - Spectrum

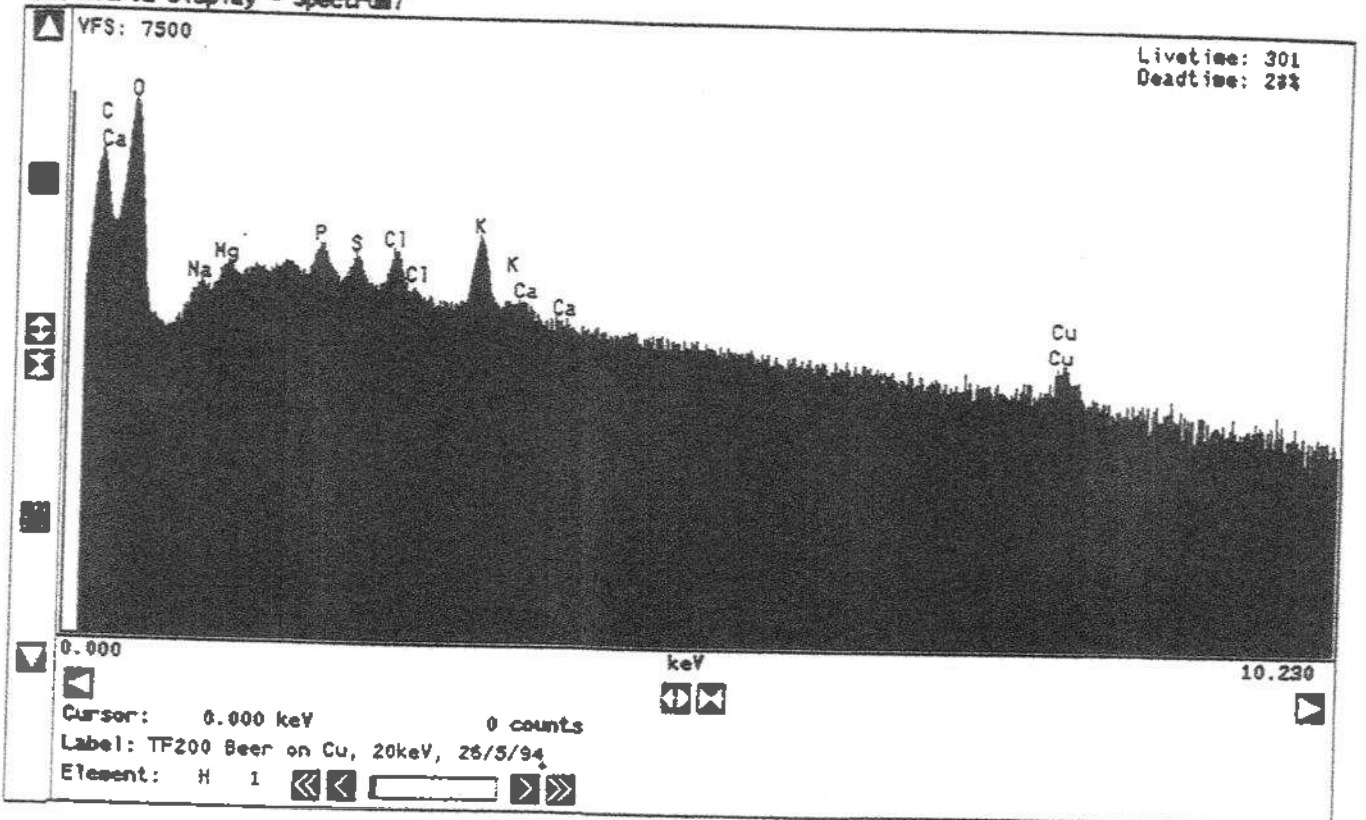


A64558

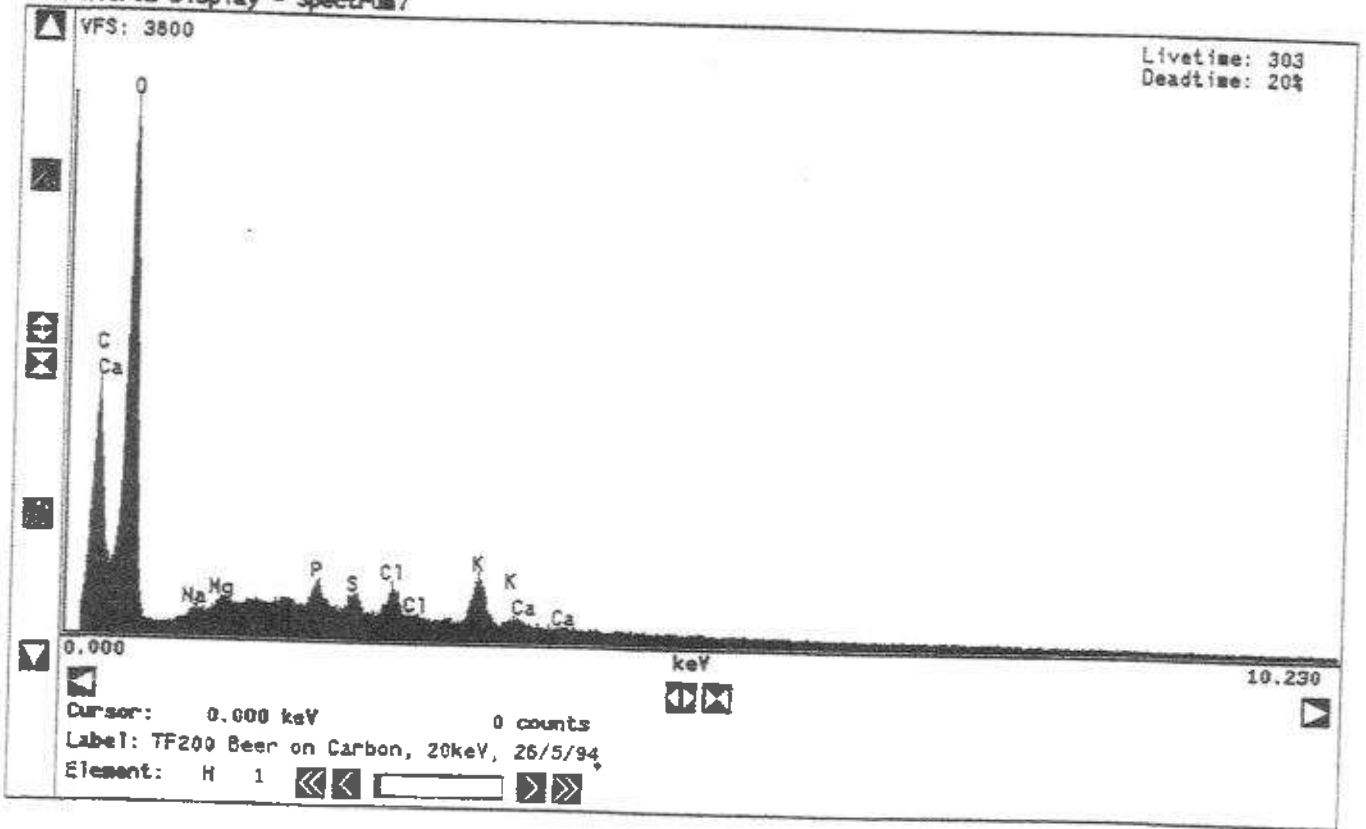
UTM-MicroZ Display - Spectrum7



UTM-MicroZ Display - Spectrum7

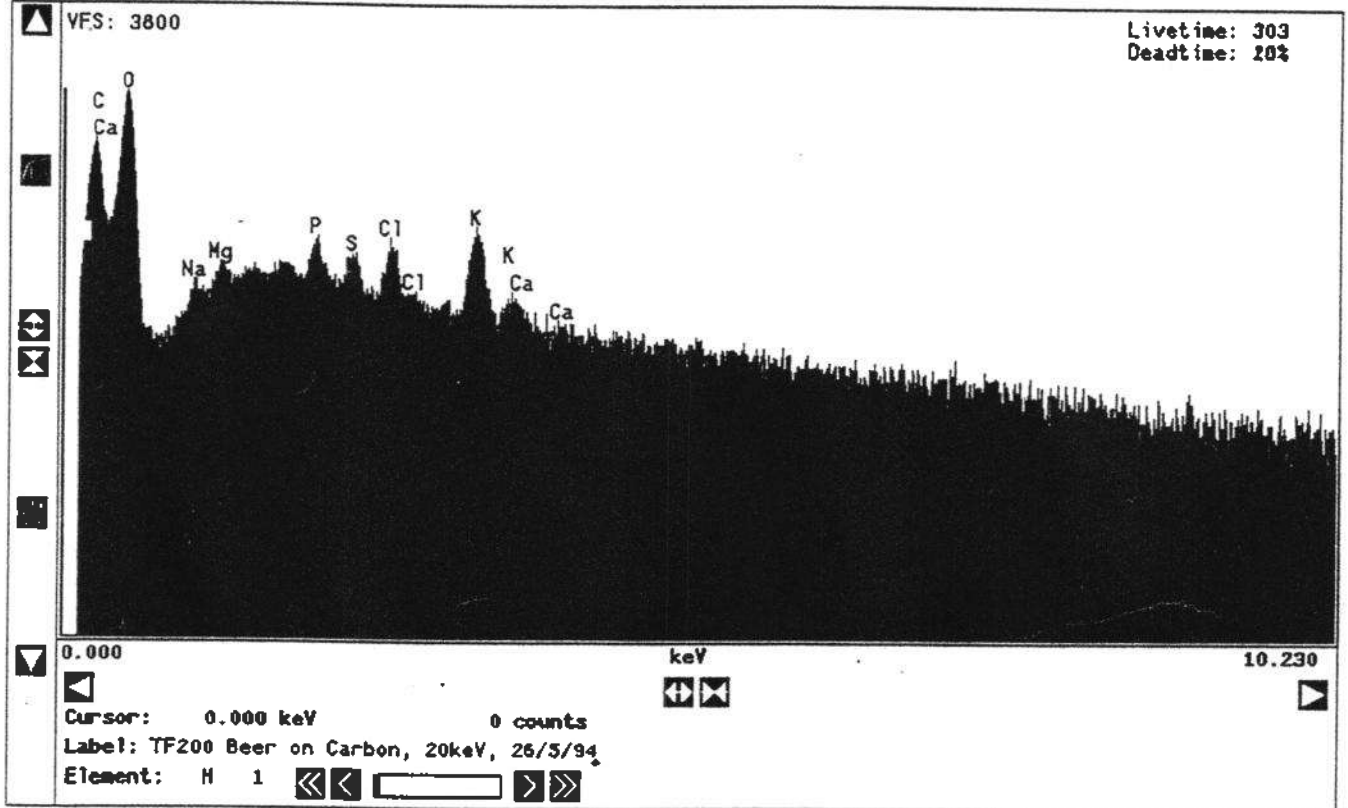


UTM-MicroZ Display - Spectrum7



A64561

UTM-MicroZ Display - Spectrum7



A64562