

**TELECOMMUNICATIONS INDUSTRY OMBUDSMAN - FAST TRACK  
ARBITRATION PROCEDURE**

The following documents for the "Smith" Arbitration were sent by courier to Mr k  
Inc. (Canada) on 21 March 1995:

Letter of Claim (SM1) ↓

George Close Report dated 5/7/94 (SM8) ↓

George Close Report dated August 1994 (SM9) ↓

Telecom Defence Witness Statements

Telecom Defence B004 Service History

Telecom Defence B004 Appendix File 1

Telecom Defence B004 Appendix File 2

Telecom Defence B004 Appendix File 3

Telecom Defence B004 Appendix File 4

Telecom Defence B004 Appendix File 5

Telecom Australia REF 1 - Statutory Declaration of Ross Marshall

REF 2 - An Introduction to Telecommunications in Australia

REF 3 - Telecom Australia's Network Management Philosophy

REF 4 - Glossary of Terms

I hereby acknowledge receipt of the above documents.

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Group Inc.

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Date